

Memphis Mayhem



Tournament Handbook

February 21-22, 2026

**Memphis Sports &
Events Center**

995 Early Maxwell Blvd, Memphis, TN 38104

We are very pleased to have you at **Memphis Mayhem** hosted by **Showtime Events**. This packet should contain all the information you need to compete in this year's event. Please be sure to read everything very carefully as we will not have a coaches' meeting prior to playing on Saturday.

SCHEDULES:

All schedules and results will be posted on the AES website. The direct link is below:

[AES Schedule](#)

TEAM CHECK-IN:

Teams must check in online through AES by Friday at noon. If you do not check in by then, you'll need to bring a full hard copy roster showing player name, membership number, jersey number, etc.

Coaches will need to swing by the check in desk before their first match on Saturday to pick up their team's bag tags and get a coach wristband. Doors open at 7am. Please allow enough time to get through the check-in process prior to your first match.

There will be no early check-in on Friday night.

VENUE:

Memphis Sports & Events Center | 995 Early Maxwell Boulevard, Memphis TN 38104

PARKING:

The City of Memphis charges for parking and it is **\$10/day**. There is plenty of parking available on-site. Presale parking is STRONGLY encouraged, and can be purchased at the link below. Cash will NOT be accepted the day of the event. If any parking attendants ask for cash, refuse to do so and let the facility know.

[Saturday Reserve Parking Pass](#)

[Sunday Reserve Parking Pass](#)

Do not park in the fire lanes and do not park illegally. Violators will be towed at the owner's expense.

TICKETS:

All spectators over the age of 11 will need a wristband. Kids 10 & under are FREE. Coaches will receive a wristband at team check-in (**2 coaches maximum. No chaperones or team representatives**).

Admission is \$25 for a weekend pass or \$16 for a single-day pass. Tickets can be purchased online, or at the facility. No CASH at the facility - Credit Card or Debit Card only.

[\[BUY TICKETS HERE\]](#) **Scroll to MEMPHIS MAYHEM event ticket**

WRISTBANDS:

The ticketing program only allows the facility to scan the ticket one time so **DO NOT take your wristband off** for any reason. If you take it off or lose it, you will be charged for a new wristband. No exceptions.

SEATING:

There are plenty of bleachers at each court for spectator seating. No outside chairs are allowed in the facility but they will allow bleacher seats.

FOOD/CONCESSIONS:

No outside food, drinks, or coolers will be allowed into the facilities. Concessions are sold at the facility.

AGE-SPECIFIC RULES:

All teams playing in 10/11s & 12s divisions are allowed to use the “step-in line” to serve. The step-in line will be 6’6” into the court. If a player gets 3 serves in a row from the step-in line, they will be asked to move back beyond the end-line until their service turn is ended.

WARM-UP PROCEDURES:

Before your *first match*, teams will share the court for 2 mins (please keep balls on your own side). After the shared time, each team will then get the entire court for 4 mins (serving must be a part of this time). The team that elects to serve first will get the court first.

POOL-PLAY FORMAT:

In all pools, matches will be best 2 of 3 sets with sets 1 & 2 played to 25 points. If necessary, a 3rd and deciding set will be played to 15 points. All sets have no cap and must be won by 2 points. Pool play will consist of 3, 4, or 5 team pools. All teams are guaranteed a minimum of 5 matches (or 10 sets) for the weekend.

TIEBREAKERS:

There will be NO PLAYOFFS during pool play (not even for Gold or Silver). All ties will be solved via the following protocol:

- Match Percentage
- Head-to-head (ONLY used if it is 2-team tiebreaker)
- Set Percentage
- Point Percentage
- Flip a coin

All calculations are viewable on AES online. Please monitor scores as they are updated to be sure this information is accurate throughout the day.

BOYS POLICY:

Any team looking to include a boy on their roster **MUST** have their roster loaded in AES, and **MUST** email Troy Helton (troy.showtimeevents@gmail.com) for approval **BEFORE** the tournament.

- 12 & Under – Boys can play co-ed
- 13s – Must play in 14s or older team
- 14s – Must play in 16s or older team
- 15-18 – Not eligible to play.

STREAMING:

All games are livestreamed on SportsEngine Play. Teams get exposure. Fans stay connected. Everyone wins. Livestreaming isn't just a perk—it's a powerful reason to participate. [CLICK HERE](#)

AWARDS:

Medals will be given to 1st place and 2nd place in the GOLD bracket of each division only. Medals are for players only, no medals will be issued to coaches.

RECRUITING

Showtime Events is pleased to partner with **StackAthlete** as our official recruitment partner. Take this opportunity to create your own personal or team CaptainU profile. Links are below to begin the scouting process!

- **PLAYER:** Click [HERE](#) to create your FREE StackAthlete profile. Get exposure all season long.

TOURNAMENT DIRECTOR

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